

# JEAN YVES ALLAS

## Contact

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## Education

- a) **Management College of South Africa**  
*Master of Business Administration (MBA)*
- b) **Management College of South Africa**  
*Post Graduate Diploma in Business Management (PGDBM)*
- c) **Management College of South Africa**  
*Bachelor in Business Administration (BBA) with Distinction*
- d) **University of Mauritius**  
*Diploma in Agriculture*
- e) **University of Mauritius**  
*Certificate in Chemistry*

## Certificates

- 1. *Vector Graphics – Computer Skills (TOSP) - University of Mauritius*
- 2. *ISO 9001 Awareness and Interpretation - GSL (Gestion & Services)*
- 3. *Managing People - CCL*
- 4. *Achieving Customer Satisfaction - CCL*
- 5. *Pesticides formulation and Safe Handling - Blychem*

## Career Interests

- Operational Leadership
- Logistics & Supply Chain Management
- Project Execution & Process Optimization
- Franchise Management & Expansion
- Strategic Administrative Oversight

Or any similar positions at **in your organisation**, that matches my profile.

## Summary

Dynamic and results-driven Operations Manager with over a decade of experience across various sectors. Adept at supervising multi-disciplinary teams, streamlining procedures, and enhancing operational efficiency. Skilled in logistics, project management, policy development, and team leadership. Experience in FMCG and HORECA sectors, driving sales growth and operational efficiency. Proven track record in implementing standard operating procedures, improving cost control, and overseeing large-scale operational functions including stock, facilities, and logistics.

## Core Competencies

- Operational Oversight & Planning
- Logistics & Transport Management
- Procedure & SOP Development
- Strategic Stock & Inventory Control
- Team Leadership & Staff Training
- Franchise Development and Operational Oversight
- Banking Approvals
- Compliance & Quality Management
- Facility Management

## Experience

- A. Operations Manager – L'Artigiano Ltd (APTIS Group) – FMCG/HORECA**  
**April 2024 – Present**
  - Co-approves banking transactions post-Finance Department review
  - Oversees building maintenance, contractor works, and structural upgrades
  - Supervises dry store, chill rooms, production and processing areas
  - Manages stock takes, vetting adjustments, and inventory accuracy
  - Directs all logistics, deliveries, and transport operations
  - Coordinates and overlooks Franchise Shops operations
  - Liaises with suppliers and coordinates the ordering of consumables
  - Participates in project vetting and documentation for new initiatives
  - HACCP Team Leader
- B. Operations Manager – Pest Control Specialists (2018 - 2024)**
  - Managed team operations, inventory, and fleet
  - Led R&D to optimize operational techniques
  - Recruited and trained new staff
  - Developed SOPs and monitored KPIs
  - Ensured compliance and customer complaint resolution
  - Maintained budgets and cost efficiency
- C. Operations Coordinator – Hardy Henry Services (2012 - 2018)**
  - Coordinated department activities and conducted site surveys
  - Delivered internal and client training
  - Maintained monthly staff stock inventories
  - Conducted QA audits and supported Sales Department
  - Maintained HSE standards and client satisfaction

## Key Achievements

- Drafted and implemented several SOPs and operational procedures
- Spearheaded the implementation of new franchise shops
- Developed franchise operations documentation and protocols
- Streamlined project evaluation and supplier coordination processes
- Revamping of HACCP manual
- Auditor for YUM Brands in Mauritius